

Titans Club Service Program

In order for the RMSC to run efficiently and smoothly and to meet the demands of running **three competitions each season**, the club relies on service from its members throughout the season. The Titans Club Service Program is designed to communicate to families the expected service requirements for each season. The program requires that each swimmer's family or guardian(s) volunteer at ALL HOSTED COMPETITIONS each season. These meets provide racing opportunities for all of our swimmers and are an important source of revenue for the club. Details on the expectations for each competition are listed below.

For the 2024/25 season, we are moving away from a points system and will be introducing a new program that requires each family to volunteer at all hosted competitions each season. **Please note that if a family or guardian has more than one swimmer in the club, they are only required to meet the requirements assigned to the highest level swimmer.** The requirements for each family does not change through the year even if the swimmer moves to a higher level. Below is a breakdown of the programs guidelines:

Group Name	# of Shifts Required: (6 Total Sessions) Titans Fall Invitational RMSC Spring Invitational	# of Shifts Required: (4 Total Sessions) Titans Medley Add Up	Fast Fridays, Rapids Mini-Meets, Rapids PASS Meets, other competitions hosted across the LMR
National Development	2	1	+\$20 credit for each shift signed up for and completed
Provincial Development 1	2	1	+\$20 credit for each shift signed up for and completed
Provincial Development 2	2	1	+\$20 credit for each shift signed up for and completed
Divisional Development	2	1	+\$20 credit for each shift signed up for and completed
Senior Competitive	2	1	+\$20 credit for each shift signed up for and completed
Regional Development	2	1	+\$20 credit for each shift signed up for and completed

Titans Gold	1	1	+\$20 credit for each shift signed up for and completed
Titans Silver	1	1	+\$20 credit for each shift signed up for and completed
Titans Bronze	1	1	+\$20 credit for each shift signed up for and completed

RMSC families are required to fulfill the club service shift commitments outlined above for the group corresponding to their highest-level swimmer. If a family fails to complete the required number of shifts for a competition, their account will be charged a \$100.00 fee per missed shift after the completion of the meet's service hour reconciliation process.

For instance, if a family with a National/Provincial Development swimmer completes only one out of their two required shifts, a \$100.00 charge will be applied to their account within seven days of the competition's conclusion.

For any questions you may have regarding the program, please refer to the information below.

Important Note: To volunteer for certain positions on deck, such as Timers, Stroke Judge, Inspector of Turn, Chief Timer, Starter, Referee, Electronics, or Admin Desk, RMSC family members must complete the necessary Swim BC and Swimming Canada Officiating courses.

Important information on the Titans Club Service Program:

1. Fees due to missing the required number of shifts will be charged within 7 days of the completion of the meet, or after the service shifts are reconciled.
2. Families will be able to sign up for shifts 6 weeks prior to the start of the competition. If any of the requirements of the Club Service Program have changed for an upcoming competition, they will be communicated at the same time as the sign up for shifts is opened.
3. If RMSC gets awarded with a championship meet (Summer Games, Swim BC Divisionals, etc.), or is asked to co-host a meet with another club, the Club Service Program will apply to those meets, and families will have a required number of shifts based off of the meet package, and if their swimmer is attending the competition.
4. Special circumstances will be considered by the board on a case by case basis. If you feel like you are going to have a problem with completing the required number of shifts, please make sure to reach out at the start of the season. Help with fundraising events, bringing in donations or sponsorships, or volunteering at club events will all be considered as ways to complete the requirements of the Club Services Program.

Questions about competitions and the Titans Club Service Program:

What competitions is RMSC hosting this season?

Currently RMSC is scheduled to host 3 competitions during the 2024/25 season, which are listed below. All RMSC swimmers will be expected to compete at all three competitions:

1. **Titans Fall Invitational - November 30th - December 1st, 2024**
2. **RMSC Spring Invitational - March 8th and 9th, 2025**
3. **Titans Medley Add-Up - April 19th, 2025**

What is a session, and how long am I expected to be at the pool?

To manage the amount of people on deck and the competition length for our athletes, competitions are sometimes broken up into sessions based on ability level, age, or they will offer a heats and finals meet. Historically RMSC offers sessions for each day of the meet broken up by age (ex: 12 and under and 13 and over). Service shifts for each session range from 3-5 hours long depending on the position of each shift. There are also opportunities to sign up for positions before and after the meet, including competition planning committees, set up and take down and awards organization.

I am unable to attend the meet due to prior commitments, what do I do?

We do understand that not everyone's schedule or commitments will allow them to complete each shift required at each competition. We do highly recommend trying to organize your schedule to complete your required shifts, but understand that is not always possible. If you are unable to complete the required shifts, please take into consideration some of the options below:

1. Have a family member, swimmer, or friend cover the shifts that are required at each competition. If there is someone that is willing to help out to complete the requirements for your family's account, we would love to have them on deck. Please be aware that anyone that volunteers in each position will have to have completed the required e-modules or Swimming Canada courses needed to complete that shift.
2. Be a part of the planning committee for each competition. If you are hoping to get involved at the competition level, but are unable to be there, this is a great opportunity to help at the event, without having to be present during the competition.
3. Reach out to the "Titans Club Service Program Committee", and explain the situation that you are in. We will be happy to work with families throughout the season to complete their required shifts in other roles where help is needed (ex: help out with fundraisers, gear distribution, community outreach, etc.).

I hear I can earn credits by volunteering at other clubs' competitions?

That is correct! In order to incentivize our members to volunteer at other competitions, and to complete shifts in order to progress through the Swim BC Officiating levels, we will be rewarding families with a \$20.00 credit for each shift completed for signing up to volunteer at other competitions around the province.

Please note that there will be a tracker form available for each family when attending other competitions in order to validate the shift, the position worked, and the completion of duties. The tracker form will be available on the website before the first meet.

What courses do I need to take to be a timer or official on deck, and how do I complete them?

More information about becoming an official in Swim BC can be found at the links below, as well as in the Officials Recruitment Policy. For any questions on the Officiating Pathway in Swim BC, please reach out to our Officials Coordinator at officials@rmsctitans.ca.

<https://swimbc.ca/officials/how-to-become-an-official/>

<https://www.rmsctitans.ca/menu/officials-pathway>

<https://www.swimming.ca/en/resources/officiating/certification/>

Our goal with this program is to run efficient competitions that are supported by our community members. We would like to get to the point that we are not having to use officials and support from other clubs to run our hosted competitions.