

New Swimmers (No Previous Age-Group Swim Club Experience)

All new swimmers must complete an **in-pool assessment** with one of our coaching staff. Assessments take place between August and April. After April 30, swimmers must register for the following season's waitlist.

Steps:

1. Register for the Waitlist:

- [Create an Account](#)
- Add your swimmer(s) by adding a member to your account
- Register your swimmer to the "[New Swimmer Wait List](#)". You will receive an email confirmation from Poolqueue when your registration is complete.
- Great! You are now on our mailing list. Our assessments coordinator will reach out when there are upcoming assessments.

2. Attend an In-Pool Assessment

- Swimmers will be asked to demonstrate a range of skills and strokes. This will take between 5 and 10 minutes.
- A member of our coaching will evaluate the swimmer's technique, fitness, and ability.

3. Squad Recommendation & Registration Info

- Based on the assessment, our coaching staff will recommend one of our [10 training squads](#).
- Important: An assessment does not guarantee placement, as space is limited and returning swimmers receive priority.
- You will be contacted with squad placement details, and registration instructions if a spot is available.

FAQ

Q: Can I choose what group I register for?

A: No. Squads are determined by our coaching staff. Squads are recommended based on age and ability. This ensures swimmers are set up for success in our program.

Q: When is the next assessment?

A: Assessments are scheduled based on staff and pool space availability. We aim to host one per month, but it is not guaranteed. As long as you are registered on our waitlist, you will receive all upcoming communications. We appreciate your patience!

Q: Why haven't I heard about assessments yet?

A: Either we have no upcoming assessments scheduled, or our email has landed in your spam/junk.

Q: I received my squad recommendation. How do I register?

A: When you are recommended to a squad, your email will include registration details. If you have any difficulties, you can email office@htac.ca for assistance.

Q: How much does it cost?

A: Our member fees are listed in the Member Hub of our website. Please familiarize yourself with our [Membership Dues Policy](#), before registering.

Q: What if I start, and I don't like it?

A: We are sorry we aren't the right fit for you. Email office@htac.ca to begin the withdrawal process. Please ensure you are familiar with our Membership Dues policy that includes details on our withdrawal policy.

Transfer Swimmers (From Another Age-Group Swim Team)

Swimmers transferring from another competitive swim club do **not** need to complete an in-pool assessment. Placement is based on past performance and training history.

Steps:

1. Join the Waitlist

- [Create an Account](#)
- Add your swimmer(s) by adding a member to your account
- Register your swimmer to the "[New Swimmer Wait List](#)". You will receive an email confirmation from Poolqueue when your registration is complete.

2. Email us!

- Contact office@htac.ca and include the following information:
 - The name of your previous club
 - Recent swim times and performance history
 - Previous training schedule (how many times per week and/or mileage)

3. Squad Recommendation & Registration Info

- Based on the submitted information, our coaching staff will recommend one of our [10 training squads](#).

- Important: A spot in the club is not guaranteed as space is limited and returning swimmers receive priority.
- You will be contacted with squad placement details, and registration instructions if a spot is available. If you have any difficulties, you can email office@htac.ca for assistance.