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Open email from REMS/Sportlomo, Title "Needs more information"

From: noreply+MountPearlMarlinsSwimClub@sportlomo.com <noreply+MountPearlMarlinsSwimClub@sportlomo.com>

Sent: Friday, 18 September 2026 17:47:15

To: [REDACTED]

Subject: Needs more information

Summarize

Reply

Reply All

Forward

...

Fri 2026-09-18 10:21 PM

sportlomo

Hello [REDACTED]

You have been registered with **Mount Pearl Marlins Swim Club** for the 2026-2027 Season in the **Competitive** category.

Please log in to <https://swimming.canada.sportsmanager.ie/sportlomo/users/login> to complete your registration.

To complete your registration please click the **Complete Required Action** button on your member card. **Do not click Register/Renew** as this will begin a new registration. Clubs are responsible for the registration of swimmers and coaches.

Coaches and Officials will be able to log into the LMS once logged in at the above link.

For more information about our new Registration and Event Management System (REMS) please visit the [Swimming Canada REMS Knowledge Base](#).

Have a great season!

Thank you,
Mount Pearl Marlins Swim Club

Bonjour [REDACTED]

Vous avez été inscrit auprès de **Mount Pearl Marlins Swim Club** pour la saison 2026-2027 dans la catégorie **Competitive**.

Veuillez vous connecter à <https://swimming.canada.sportsmanager.ie/sportlomo/users/login> pour compléter votre inscription.



Click registration link to open website

From: noreply+MountPearlMarlinsSwimClub@sportlomo.com <noreply+MountPearlMarlinsSwimClub@sportlomo.com>

Sent: Friday, 18 September 2026 17:47:15

To: [REDACTED]

Subject: Needs more information

Summarize

Reply Reply All Forward ...

Fri 2026-09-18 10:21 PM



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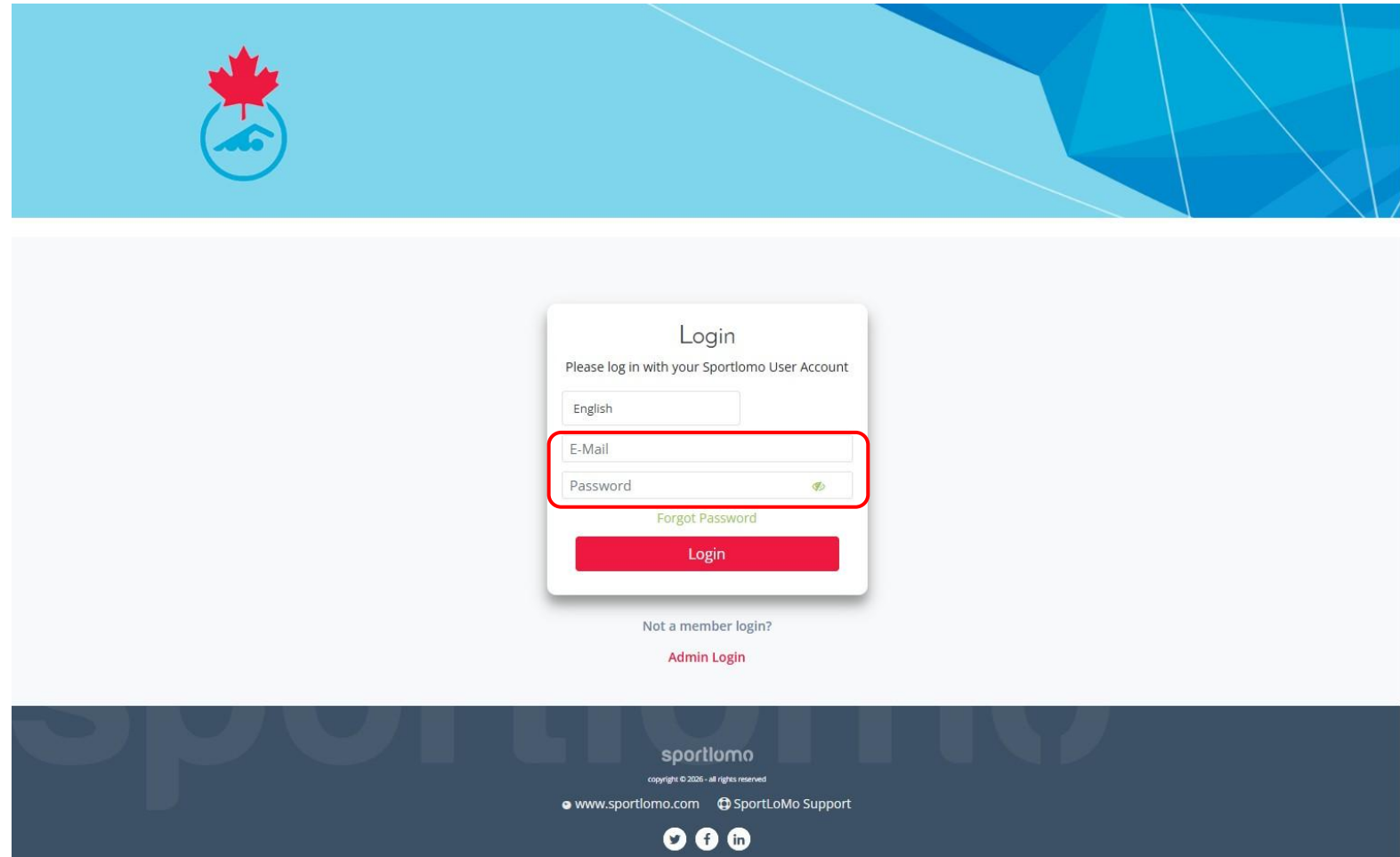
Registration Link

<https://swimming.canada.sportsmanager.ie/sportlomo/users/login>

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Enter username (registration email) and password.

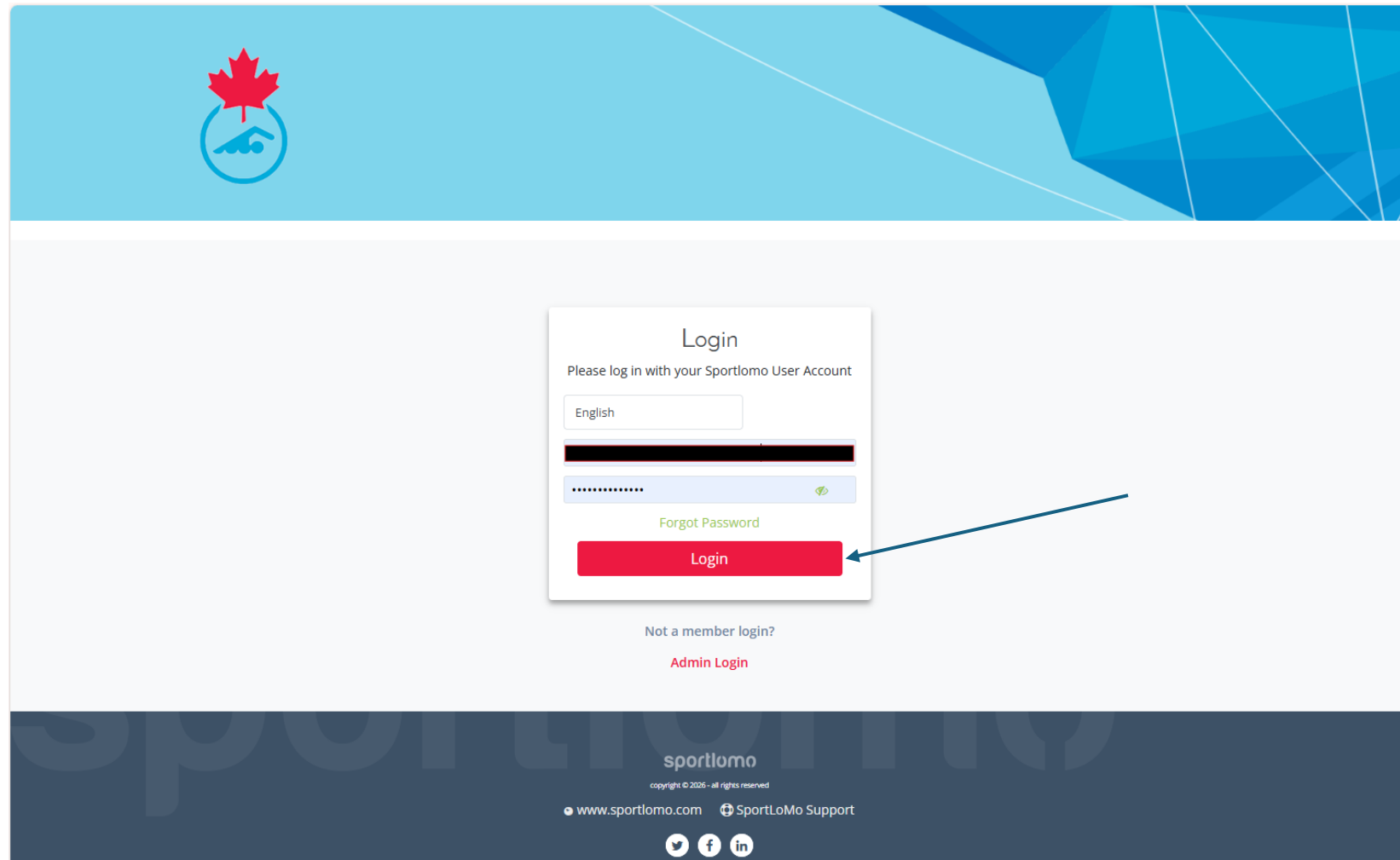
Click forgot password if you do not remember.



The screenshot shows the Sportlomo login interface. At the top left is a logo featuring a red maple leaf above a blue swimmer icon. The main content area is light gray and contains a white login box. Inside the box, the title 'Login' is followed by the instruction 'Please log in with your Sportlomo User Account'. Below this are three input fields: a language dropdown set to 'English', an 'E-Mail' field, and a 'Password' field. The 'E-Mail' and 'Password' fields are highlighted with a red rectangular border. To the right of the password field is a small green eye icon for toggling visibility. Below the password field is a green link that says 'Forgot Password'. At the bottom of the login box is a red button labeled 'Login'. Below the login box, the text 'Not a member login?' is followed by a red link 'Admin Login'. The footer is dark blue and contains the 'sportlomo' logo, copyright information 'copyright © 2020 - all rights reserved', the website 'www.sportlomo.com', a 'SportLoMo Support' link, and social media icons for Twitter, Facebook, and LinkedIn.

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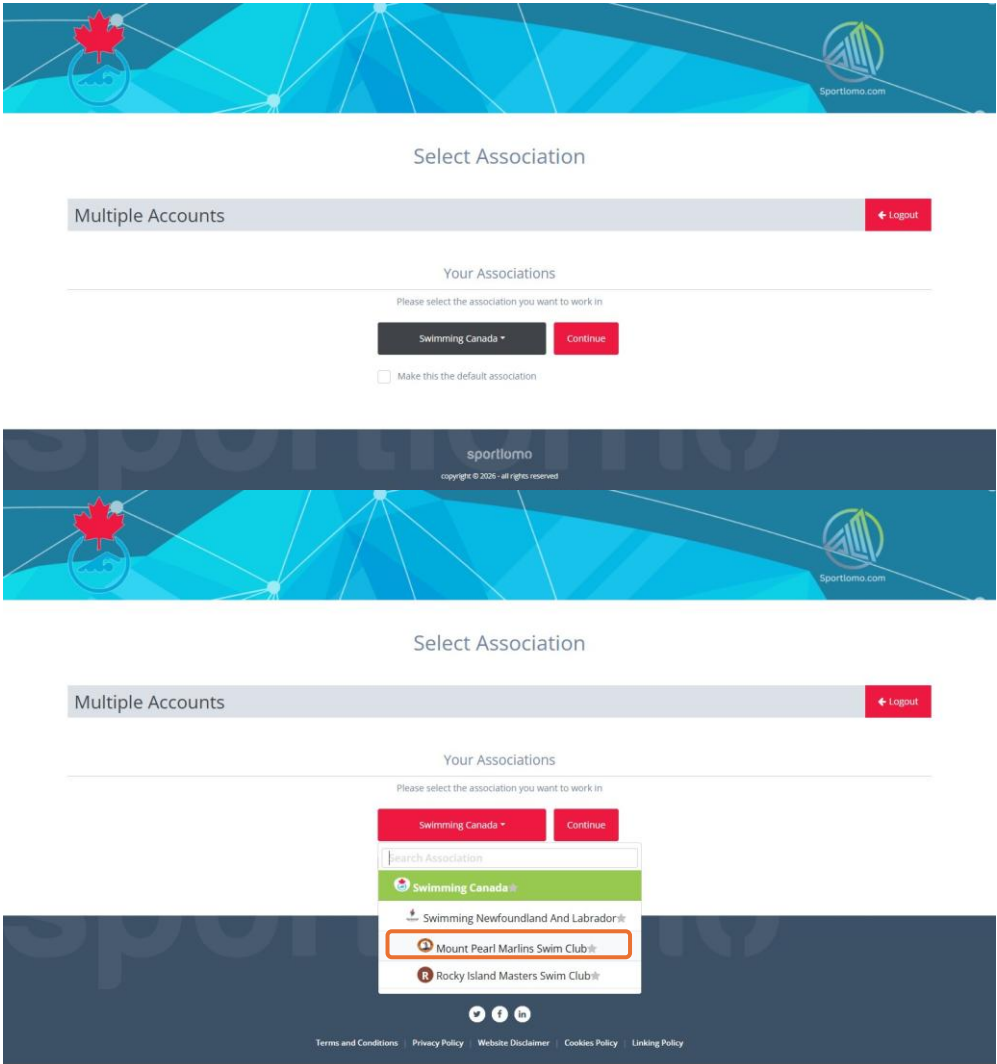
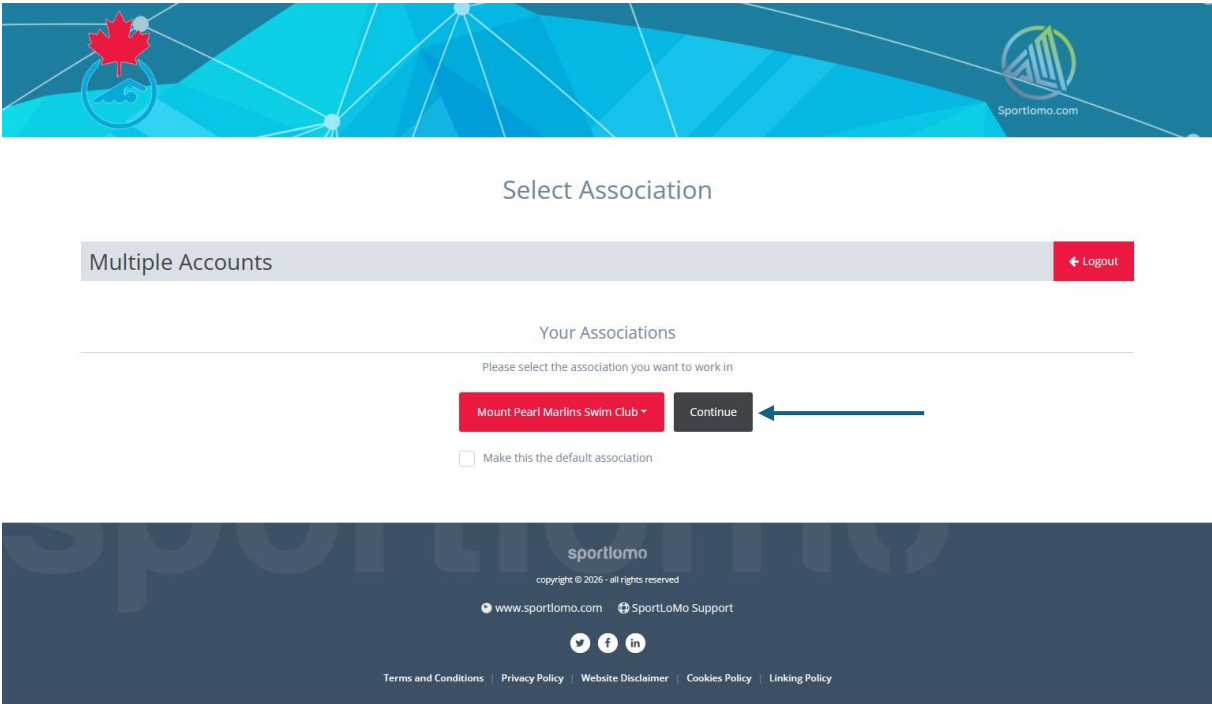
Click Login once you have entered the correct username (registration email address) and password



The screenshot shows the Sportlomo login interface. At the top left is a logo featuring a red maple leaf above a blue swimmer icon. The main content area is light gray and contains a white login box. Inside the box, the title "Login" is centered, followed by the instruction "Please log in with your Sportlomo User Account". Below this is a language selector dropdown set to "English". The username field is filled with a blacked-out string, and the password field is filled with black dots, with a green eye icon to its right. A green link "Forgot Password" is positioned below the password field. At the bottom of the box is a prominent red button labeled "Login". A blue arrow points from the right side of the image towards this "Login" button. Below the login box, the text "Not a member login?" is displayed, followed by a red link "Admin Login". The footer is dark blue and contains the "sportlomo" logo, the copyright notice "copyright © 2025 - all rights reserved", the website "www.sportlomo.com", a "SportLoMo Support" link, and social media icons for Twitter, Facebook, and LinkedIn.

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Click continue if your association is “Mount Pearl Marlins Swim Club”
(If you have multiple accounts, switch to “Mount Pearl Marlins Swim Club”)



7

Update information as necessary

Olivia Gender* E-mail (Primary)* Province Newfoundland and Labrador Address (line 1) Postal Code Secondary Phone Number  Emergency Contact Last Name Emergency Contact Phone Number  Which of the following best describes your gender identity? * Please Select.. This self-declaration will have no effect on the gender of registration but will provide valuable information to continue to develop and grow programming Which of the following best describes your Indigenous identity, within the Canadian context? * Please Select.. Swimming Canada and the provinces may be required to report non-identifying statistics to Government funding partners, allows opportunities such as NAIG and/or regional/provincial opportunities to be introduced D/deaf or Hard of Hearing Please Select..	Collins Date of Birth* Country Canada City Address (line 2) Primary Phone Number  Emergency Contact First Name Emergency Contact Relationship Citizenship* Canadian Citizen/Citoyen canadien Identifies the eligibility of swimmer to set Canadian records, national team selection or the ability to swim in the A Final at Canadian National Events. Which of the following best describes your racial or ethnic identity? * Please Select.. This self-declaration will provide information for government reporting and to develop and grow programming. Impairment Declaration Please Select.. To assist the club, Provincial Section, and Swimming Canada connect swimmers with physical, vision, or intellectual impairments to para swimming programs, opportunities and classification pathways. Para swimmers are individuals with a medical diagnosis of a physical, vision or intellectual impairment that may meet para swimming eligibility requirements. Declaring an impairment does not determine eligibility for para swimming competition or classification. For more information, visit the following link visit the following link
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Select Citizenship option.

Olivia Gender* E-mail (Primary) * Province Newfoundland and Labrador Address (line 1) Postal Code Secondary Phone Number Emergency Contact Last Name Emergency Contact Phone Number Which of the following best describes your gender identity? * Please Select.. <i>This self-declaration will have no effect on the gender of registration but will provide valuable information to continue to develop and grow programming</i> Which of the following best describes your Indigenous identity, within the Canadian context? * Please Select.. <i>Swimming Canada and the provinces may be required to report non-identifying statistics to Government funding partners, allows opportunities such as NAIG and/or regional/provincial opportunities to be introduced</i> D/deaf or Hard of Hearing Please Select..	Collins Date of Birth* Country Canada City Address (line 2) Primary Phone Number Emergency Contact First Name Emergency Contact Relationship Citizenship* Canadian Citizen/Citoyen canadien <i>Identifies the eligibility of swimmer to set Canadian records, national team selection or the ability to swim in the A Final at Canadian National Events.</i> Which of the following best describes your racial or ethnic identity? * Please Select.. <i>This self-declaration will provide information for government reporting and to develop and grow programming.</i> Impairment Declaration Please Select.. <i>To assist the club, Provincial Section, and Swimming Canada connect swimmers with physical, vision, or intellectual impairments to para swimming programs, opportunities and classification pathways. Para swimmers are individuals with a medical diagnosis of a physical, vision or intellectual impairment that may meet para swimming eligibility requirements. Declaring an impairment does not determine eligibility for para swimming competition or classification. For more information, visit the following link visit the following link</i>
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Select Gender Identity option.

Olivia

Gender*

E-mail (Primary)*

Province

Newfoundland and Labrador

Address (line 1)

Postal Code

Secondary Phone Number

Emergency Contact Last Name

Emergency Contact Phone Number

Which of the following best describes your gender identity? *

Please Select..

This self-declaration will have no effect on the gender of registration but will provide valuable information to continue to develop and grow programming

Which of the following best describes your Indigenous identity, within the Canadian context? *

Please Select..

Swimming Canada and the provinces may be required to report non-identifying statistics to Government funding partners, allows opportunities such as NAIG and/or regional/provincial opportunities to be introduced

D/deaf or Hard of Hearing

Please Select..

Collins

Date of Birth*

Country

Canada

City

Address (line 2)

Primary Phone Number

Emergency Contact First Name

Emergency Contact Relationship

Citizenship *

Canadian Citizen/Citoyen canadien

Identifies the eligibility of swimmer to set Canadian records, national team selection or the ability to swim in the A Final at Canadian National Events.

Which of the following best describes your racial or ethnic identity? *

Please Select..

This self-declaration will provide information for government reporting and to develop and grow programming.

Impairment Declaration

Please Select..

To assist the club, Provincial Section, and Swimming Canada connect swimmers with physical, vision, or intellectual impairments to para swimming programs, opportunities and classification pathways. Para swimmers are individuals with a medical diagnosis of a physical, vision or intellectual impairment that may meet para swimming eligibility requirements. Declaring an impairment does not determine eligibility for para swimming competition or classification. For more information, visit the following link [visit the following link](#)

Select racial or ethnic identity option.

Olivia	Collins
Gender*	Date of Birth*
E-mail (Primary)*	Country
	Canada
Province	City
Newfoundland and Labrador	
Address (line 1)	Address (line 2)
Postal Code	Primary Phone Number
	Canada
Secondary Phone Number	Emergency Contact First Name
Canada	
Emergency Contact Last Name	Emergency Contact Relationship
Emergency Contact Phone Number	Citizenship*
Canada	Canadian Citizen/Citoyen canadien
Which of the following best describes your gender identity? *	Identifies the eligibility of swimmer to set Canadian records, national team selection or the ability to swim in the A Final at Canadian National Events.
Please Select..	Which of the following best describes your racial or ethnic identity? *
This self-declaration will have no effect on the gender of registration but will provide valuable information to continue to develop and grow programming	Please Select..
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Please Select..	Impairment Declaration
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Please Select..	

Select Canadian Indigenous Identity option.

Olivia	Collins
Gender*	Date of Birth*
E-mail (Primary)*	Country
	Canada
Province	City
Newfoundland and Labrador	
Address (line 1)	Address (line 2)
Postal Code	Primary Phone Number
	Canada
Secondary Phone Number	Emergency Contact First Name
Canada	
Emergency Contact Last Name	Emergency Contact Relationship
Emergency Contact Phone Number	Citizenship*
Canada	Canadian Citizen/Citoyen canadien
Which of the following best describes your gender identity? *	Identifies the eligibility of swimmer to set Canadian records, national team selection or the ability to swim in the A Final at Canadian National Events.
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Please Select..	

Select Impairment Declaration.

Olivia	Collins
Gender*	Date of Birth*
E-mail (Primary)*	Country
	Canada
Province	City
Newfoundland and Labrador	
Address (line 1)	Address (line 2)
Postal Code	Primary Phone Number
	Canada
Secondary Phone Number	Emergency Contact First Name
Canada	
Emergency Contact Last Name	Emergency Contact Relationship
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Please Select..	

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Select Deaf or Hard of Hearing option.

Olivia	Collins
Gender*	Date of Birth*
E-mail (Primary)*	Country
	Canada
Province	City
Newfoundland and Labrador	
Address (line 1)	Address (line 2)
Postal Code	Primary Phone Number
	Canada
Secondary Phone Number	Emergency Contact First Name
Canada	
Emergency Contact Last Name	Emergency Contact Relationship
Emergency Contact Phone Number	Citizenship*
Canada	Canadian Citizen/Citoyen canadien
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Please Select..	

Review each waiver by click “view.” Once complete check each box.

Which of the following best describes your Indigenous identity, within the Canadian context? *

Non-indigenous/Non autochtone

Swimming Canada and the provinces may be required to report non-identifying statistics to Government funding partners, allows opportunities such as NAIG and/or regional/provincial opportunities to be introduced

D/deaf or Hard of Hearing

--N/A-- (n_a)

Impairment Declaration

n/a

To assist the club, Provincial Section, and Swimming Canada connect swimmers with physical, vision, or intellectual impairments to para swimming programs, opportunities and classification pathways. Para swimmers are individuals with a medical diagnosis of a physical, vision or intellectual impairment that may meet para swimming eligibility requirements. Declaring an impairment does not determine eligibility for para swimming competition or classification. For more information, visit the following link [visit the following link](#)

Waiver

- ☒ Website and REMS Terms and Conditions [View](#)
- ☐ 26-27 Privacy Declaration [View](#)
- ☐ 26-27 Consent to Code of Conduct and Policies [View](#)

26-27 Acknowledgement and Assumption of Risks Form



Please read this document carefully

You must confirm your acknowledgment and acceptance of this Assumption of Risks Form before participating in any Activity sanctioned or organized by Swimming Natation Canada, Swimming Newfoundland And Labrador, Inc., or Swimming Newfoundland And Labrador, Inc's registered Swimming Clubs

[More](#)

Review the 26-27 acknowledgement and scroll **ALL** the way to the bottom.

Swimming Canada and the provinces may be required to report non-identifying statistics to Government funding partners, allows opportunities such as NAIG and/or regional/provincial opportunities to be introduced

with a medical diagnosis of a physical, vision or intellectual impairment that may meet para swimming eligibility requirements. Declaring an impairment does not determine eligibility for para swimming competition or classification. For more information, visit the following link [visit the following link](#)

D/deaf or Hard of Hearing
--N/A-- (n_a)

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- ☒ 26-27 Consent to Code of Conduct and Policies [View](#)

26-27 Acknowledgement and Assumption of Risks Form

- Spinal cord injuries which may result in permanent paralysis or death;
- Travel to and from training or competitive events and associated non-competitive events which are an integral part of the Organization's Activities;
- Infectious sources such as COVID-19, as defined by the relevant municipal, provincial or federal health authorities;
- Extreme weather conditions which may result in heatstroke, sunstroke or lightning strikes; and
- Unforeseen events.
- Furthermore, you are aware and acknowledge that:
 - an Injury or Health-related Problem sustained can be severe and even fatal;
 - I or the Minor may experience anxiety during an Activity of the Organization;
 - the risk of Injury or Health-related Problem is reduced if the rules established for participation are followed; and
 - the risk of Injury or Health-related Problem increases with fatigue.

[More](#)

Please sign above

☐ Consent to third party emails [View](#)

Click here and sign your name

Swimming Canada and the provinces may be required to report non-identifying statistics to Government funding partners, allows opportunities such as NAIG and/or regional/provincial opportunities to be introduced

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D/deaf or Hard of Hearing

--N/A-- (n_a)

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- ☒ 26-27 Privacy Declaration [View](#)
- ☒ 26-27 Consent to Code of Conduct and Policies [View](#)

26-27 Acknowledgement and Assumption of Risks Form

Medical Assistance

In case of an Injury or Health-related Problem, you authorize the Organization, for yourself or the Minor, to obtain all necessary on-site medical assistance for the medical situation, including transportation by ambulance or by other means to a hospital.

Acknowledgement

You hereby confirm that you have read and fully understood this Agreement, and further understand that it is binding upon you, your heirs, executors, administrators, and representatives.

Please sign above

- ☐ Consent to third party emails [View](#)

Click “Consent to third party emails”

Swimming Canada and the provinces may be required to report non-identifying statistics to Government funding partners, allows opportunities such as NAIG and/or regional/provincial opportunities to be introduced

with a medical diagnosis of a physical, vision or intellectual impairment that may meet para swimming eligibility requirements. Declaring an impairment does not determine eligibility for para swimming competition or classification. For more information, visit the following link [visit the following link](#)

D/deaf or Hard of Hearing
--N/A-- (n_a)

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Undo last stroke

Please sign above

☐ Consent to third party emails [View](#)

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Click “Update Information”

Waiver

- ☒ Website and REMS Terms and Conditions [View](#)
- ☒ 26-27 Privacy Declaration [View](#)
- ☒ 26-27 Consent to Code of Conduct and Policies [View](#)

26-27 Acknowledgement and Assumption of Risks Form
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Undo last stroke

Please sign above

- ☒ Consent to third party emails [View](#)

UPDATE INFORMATION

19

If you have **one swimmer**, skip to next slide. **Multiple swimmers**, repeat steps 6-18

The screenshot displays the website for the Mount Pearl Marlins Swim Club. The header features a blue background with a red maple leaf logo on the left, the text "CHANGE ASSOCIATION" and "Mount Pearl Marlins Swim Club" in the center, and a "Sportlomo.com" logo on the right. Below the header, there are three main sections: "Membership" (with a "Register/Renew" button), "Events" (with "Add", "Order History", and "My Tickets" buttons), and "Meets" (with "Add" and "Meet History" buttons). Under the "Members" section, two swimmer profiles are shown. The first profile is for Olivia Collins, with a "Registration" dropdown menu. The second profile is for Patrick Collins, who has a yellow warning box stating "Action required by you" and "Competitive Your registration requires additional information before it can be processed. Please update your details." with a "Complete required action" button. An arrow points from the text "Second Swimmer if applicable" to this button.

Membership
Register or Renew Membership
Register/Renew

Events
Add New Events or View Order History
Add
Order History My Tickets

Meets
Upload or View Meet History
Add
Meet History

Members

Olivia Collins
REMS ID:
Season: 2026-2027
Status: Pending Invoice
Registration

Patrick Collins
REMS ID:
Season: 2026-2027
Status: Need More Info
Action required by you
Competitive Your registration requires additional information before it can be processed. Please update your details.
Complete required action
Registration

Second Swimmer if applicable

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Last step, click “Logout”

The screenshot displays the user interface of the Mount Pearl Marlins Swim Club website. A sidebar on the left contains a menu with the following items: HOME, PAYMENTS & REFUNDS, MEMBER DETAILS, MEMBERS CREDENTIALS, EVENTS, MANAGE ACCOUNT, HELP, CHANGE ASSOCIATION, and LOGOUT. The LOGOUT option, which includes a door icon, is highlighted with a red rectangular box. A blue arrow points from the number '20' in the top left corner to this box. The main content area features a blue header with the text 'CHANGE ASSOCIATION' and 'Mount Pearl Marlins Swim Club'. Below the header, there are three primary action cards: 'Membership' with a 'Register/Renew' button, 'Events' with 'Add', 'Order History', and 'My Tickets' buttons, and 'Meets' with 'Add' and 'Meet History' buttons. At the bottom, a 'Members' section shows profiles for Olivia Collins and Patrick Collins, each with their REMS ID, season (2026-2027), and status (Pending Invoice and Need More Info respectively). Olivia's profile includes a 'Registration' dropdown menu. Patrick's profile includes a yellow warning box stating 'Action required by you' with a 'Complete required action' button.