

What is the Notification Centre

The **Notification Center** is the place where Summerside Dolphin Swim Club (SDSC) account holders can manage push notifications for the SDSC website. It lets our registered members stay informed about important updates directly on their phone, tablet, or computer — even when they are not logged into the site.

Why it matters

- Keeps accounts informed about time-sensitive updates such as event signups, billing notices, or roster changes.
- Gives SDSC a way to reach members quickly without relying only on email.
- Works across devices — iOS, Android, and desktop browsers.

How to access it

- Account holders go to **My Account → Notification Center**.
- From there:
 - Allow or block notifications.
 - Subscribe their current device.
 - Review and manage devices already subscribed.
 - Choose which types of notifications they want to receive.

Supported devices

- **iOS (iPhone/iPad)** – Requires the Pool Queue app to be installed to the Home Screen.
- **Android** – Works in Chrome, Edge, and other supported browsers.
- **Desktop** – Works in Chrome, Edge, Firefox, and some versions of Safari.

Member Experience with Notifications

Registered members (account holders) manage their notifications through the **Notification Center**. This area is found under **My Account** when you are logged in.

Permission states

When visiting the Notification Center, account holders may see different permission states:

- **Allowed** – Notifications are already turned on for the browser or device.
- **Blocked** – The browser or device has denied notifications. The account holder must change this in browser/device settings.
- **Not set** – Notifications have not been requested yet. The Notification Center will prompt them to allow.
- **iOS devices** – On iPhone/iPad, notifications only work if the site is installed to the Home Screen as an app.

Subscribing and unsubscribing

- Account holders can subscribe the current device by pressing **Enable Notifications**.
- Subscriptions can be removed at any time from the Notification Center.

Managing devices

Account holders may subscribe multiple devices (for example, a home computer, a phone, and a tablet). For each device they can:

- Add a **nickname** for easy recognition.
- See details such as browser, operating system, and device type.
- Assign the device to a specific **member** if they only want notifications related to that member.
- Disable or remove the device entirely.

This gives account holders fine-grained control over how and where they receive notifications.